SALUMERIA NORCINO

EVENTS & GROUP BOOKINGS

TERMS & CONDITIONS

We look forward to welcoming you to Norcino! To ensure your event runs smoothly, please review our booking terms and conditions.

01 BOOKING CONFIRMATION & DEPOSIT

> **A 50% deposit of the agreed event price is required to confirm and secure your booking.**

Your booking is confirmed once the deposit has been received.

The deposit will be deducted from your final bill, with the remaining balance payable on the day of the event unless otherwise agreed.

02 CANCELLATION & REFUND POLICY

We understand that plans can change and aim to be as flexible as possible.

FULL DEPOSIT REFUND

- **Groups under 15 guests:** Full deposit refund if cancellation is made at least 48 hours before the event.
- **Groups of 15 guests or more:** Full deposit refund if cancellation is made at least 7 days before the event.
- **Private events & venue hire:** Full deposit refund if cancellation is made at least 7 days before the event, regardless of guest numbers.

LATE CANCELLATIONS

If a booking is cancelled with less than the required notice, part or all of the 50% deposit may be retained to cover reasonable costs and losses incurred by Norcino as a result of the cancellation.

Any remaining deposit amount will be refunded.

If Norcino needs to cancel your event, your deposit will be fully refunded unless an alternative arrangement is mutually agreed. Nothing in these terms limits your rights under Australian Consumer Law.

03 FINAL GUEST NUMBERS

> **Final guest numbers must be confirmed at least 7 days before the event.**

We will do our best to accommodate changes after this deadline, subject to availability. Reductions in guest numbers may not result in a reduction of the agreed event price where costs have already been committed.

04 MENUS, DIETARY REQUIREMENTS & BEVERAGES

> **Final menu selections, food and beverage packages, and all dietary requirements must be confirmed at least 7 days before the event.**

Our menus celebrate Roman traditions and seasonal ingredients. Some dishes may change depending on availability.

We will do our best to accommodate dietary requirements and allergies when advised in advance.

Any additional food or beverages ordered during the event will be charged separately.

05 SERVICE CHARGE

> **A 10% service charge applies to all event and group bookings and is included in the agreed event price.**

06 VENUE HIRE & EVENT SPACES

Norcino offers flexible spaces for private celebrations, corporate gatherings and special occasions.

Our venue can be **exclusively hired in its entirety or booked as separate indoor and outdoor spaces**, depending on your event requirements.

- **Indoor dining:** Up to 20 seated guests.
- **Outdoor dining:** Up to 60 seated guests.
- **Exclusive venue hire:** Up to 80 seated guests across both spaces.

Exclusive use of the venue or individual spaces is subject to availability and any agreed minimum spend.

07 OUTDOOR EVENTS & WEATHER

Our outdoor dining area features a covered pergola that can be fully enclosed in case of rain.

We will do our best to accommodate weather-related changes to ensure everyone enjoys their experience.

08 EVENT TIMING & SPECIAL REQUESTS

We kindly ask guests to respect the agreed event times.

Decorations, cakes and special arrangements are welcome, subject to prior agreement with our team.

SALUMERIA NORCINO

NO.1 SAUNDERS ST PYRMONT SYD

THANK YOU FOR CHOOSING NORCINO.

We look forward to celebrating with you and sharing our passion for Roman food, wine and hospitality.

The Norcino Team

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